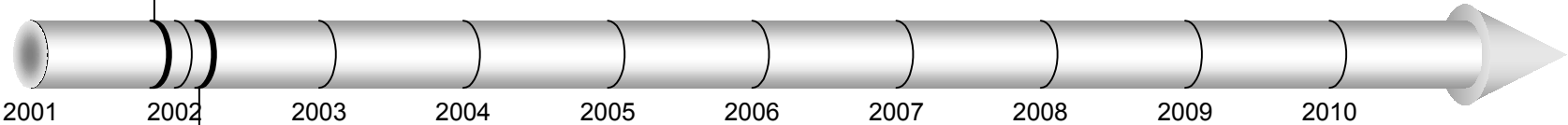


# En Route Congestion: Collaborate to Manage Congestion

Operational Rules and Process Changes  
(Annual Cycle)



2001

2002

2003

2004

2005

2006

2007

2008

2009

2010

Train Personnel and Implement Recommendations  
(Annual Cycle)